

## **New Frequently Asked Questions (FAQs) Posted to Settlement Website**

The Claims Administrator posted a full new set of Frequently Asked Questions (FAQs) to the Settlement Website. Click [here](#) to read them. The FAQs are searchable by single words and phrases with multiple words. They cover these topics:

1. Basic Information;
2. Settlement Agreement Benefits – General Information;
3. Registration;
4. Baseline Assessment Program;
5. Monetary Award Claims;
6. Representative Claimants;
7. Derivative Claimants;
8. Lawyers;
9. Liens – Information for Settlement Class Members;
10. Liens – Information for Lienholders;
11. Payments;
12. Audit; and
13. Bankruptcy.

These new FAQs reflect an ongoing commitment to transparency in the claims administration process. Some of these FAQs were part of the set posted for public comment on December 1, 2017, and others have been prepared since then.

These FAQs are the “rules of the road” in the Settlement Program, subject to the terms of the Settlement Agreement. If you have questions about any of them, contact us at 1-855-887-3485 or send an email to [ClaimsAdministrator@NFLConcussionSettlement.com](mailto:ClaimsAdministrator@NFLConcussionSettlement.com).